

Dear Friends

Thank you to everyone who has supported us, we couldn't have continued so successfully this year without you.

COVID-19 continues to affect the work of DCRS. All advisory work is done online, by Zoom or telephone. All staff are working from home or away from the centre at Whimple Street.

Within the confines of the government rules and in association with HOPE we have arranged to continue our English language classes, some small friendship groups and Bingo evenings!

Our administrator Pauline is working at our office, keeping the day to day running of the organisation on track. Pauline has completed the accounts for 2020. They have been audited and are ready to send to the Charity Commission and Companies' House.

Our service users miss the contact with staff and each other greatly and we have lost, for the time, all the activities that we provided pre-Covid. We have set aside a significant sum to provide individuals and families with food vouchers.

As we look to the future we recognise that we will be unable to continue as before. It is likely that we will operate remotely for some staff and regain a presence for others back at the office. We will be creating a 'bubble' working routine for our staff. Service users will be offered timed interviews, either remotely or face-to-face at our office. We are engaged in a health and safety review following incidents elsewhere that have demonstrated we must tighten our procedures.

We have benefited greatly from secure funding from several charities that have committed large donations for many years. Some of these will be coming to an end in the next year or so and we will be searching for new sources of income. Meanwhile we will need to ensure that we keep our expenditure under strict control.

Thank you again for your interest and support. We look forward to an easing of restrictions and an opportunity to continue to help our service users.

Yours sincerely

A handwritten signature in black ink that reads "John Shinner". The signature is written in a cursive style and is positioned to the left of a vertical line.

John Shinner
Trustee

**Donations may be made via:

Local Giving on our website: <http://dcrs-plymouth.org>

BACS Payment via The Co-operative Bank:

Sort Code: 08-92-99

Account Number: 65216402

NB: Please note our DCRS e-mail address: hub@dcrs-plymouth.org

Kind regards

Pauline

Pauline Burrows

Finance & Admin Manager (Tuesday, Wednesday and Thursday)

Devon & Cornwall Refugee Support

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